

**WORLD'S NO.1**  
MANUFACTURER OF WATER HEATERS



**Higher energy rating.  
Wired Remote control.**



**EXPERT SERVICE**

☎ 1800-103-2468/1860-500-2468  
✉ +91 99410 32468 (Send SMS) or  
✉ aosmithcs@aosmithindia.com

**Monday to Friday: 9 a.m., to 8 p.m.  
Saturday & Sunday: 9 a.m., to 6 p.m.**

# For calls registered at A. O. Smith Call Centre before 4 p.m. only.  
Available only in selected cities. For more details please call our  
1800-103-2468/1860-500-2468 or log on to [www.aosmithindia.com](http://www.aosmithindia.com)

\* Applicable only for HSE-SBS 15 and 25 Litres models

**User Guide**



### **Congratulations!**

And welcome to the A. O. Smith family.

We would like to thank you for the trust you have shown in choosing an A. O. Smith Water Heater. You can be sure it will live up to your expectations. Thousands of delighted users all over the world trust A. O. Smith Water Heaters for their families. This user guide will introduce you to your Water Heater. Follow the instructions carefully and look forward to enjoying long years of trouble-free service.

A. O. Smith is a company known for its innovative technologies and energy-efficient solutions. Ours are the only Water Heaters with the Blue Diamond® Glass Lining for the inner tank. This cutting-edge technology prevents sediment and scaling, fights corrosion and extends the life of your Water Heater.

Our customer-centric approach manifests itself in many other ways too. If you need any information or assistance with your Water Heater, just call us from any phone, anywhere in the country to our **Customer Care No. 1800-103-2468/1860-500-2468**.

Or

Factory Address:

A. O. Smith India Water Products Private Limited  
(formerly known as A. O. Smith India Water Heating Private Limited)  
Plot 300, Phase - II, KIADB Industrial Area, Harohalli, Kanakapura Taluk,  
Ramanagara District, Karnataka – 562 112, India.  
CIN: U31909KA2006PTC040282

## **About A. O. Smith**

A. O. Smith India Water Products Private Limited was established in 2006. Since then, the A. O. Smith team has conducted numerous focus group studies and spent endless research hours determining what India wanted in a Water Heater. Backed by 75 years of proven technological advances, A. O. Smith India has created a stylish design with features demanded by the Indian consumer.

The A. O. Smith plant with manufacturing facilities spread over 76,000 sq. ft. is located on 20 acres, just outside Bengaluru, in the KIADB Industrial Area, Harohalli. The India operations is the 16th A. O. Smith manufacturing facility worldwide. In 2013, additional 150,000 sq. ft. was added in Bengaluru factory. A. O. Smith's India plant has extensive engineering and technical resources and has the latest technologies incorporated. A. O. Smith is the first manufacturer to invest in and produce glass-lined Water Heaters in India.

Today, A. O. Smith Corporation is one of the largest Water Heater manufacturers in the world and is a global leader in innovative technology and energy-efficient solutions.

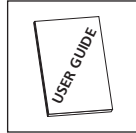
## What's in the box?

### HSE-SBS 6 and 10 Litres

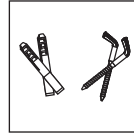
Electric Water Heater



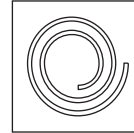
User Guide



Wall Mounting Accessories



Discharge Tube

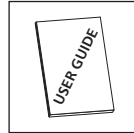


### HSE-SBS 15 and 25 Litres

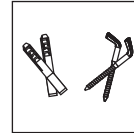
Electric Water Heater with Wired Remote control



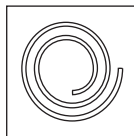
User Guide



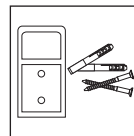
Wall Mounting Accessories



Discharge Tube



Remote Accessories



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## Read Before Operation

### On Receipt

It is our policy to promote safe delivery of all orders. This product shipment has been thoroughly checked, packed and quality certified before leaving our factory.

### Visible Loss or Damage

If any of the goods called for on the bill of lading or express receipt are damaged or the quantity is short, do not accept them until the freight or express delivery agent makes an appropriate notation on your freight bill or receipt.

### Concealed Loss or Damage

When a shipment has been delivered to you in apparent good condition, but upon opening the packaging if any loss or damage has taken place while in transit, inform the carrier's agent/A. O. Smith representative immediately.

### About this manual

This manual is a guide to good practice for operating and periodic maintenance of the A. O. Smith HSE-SBS Water Heater.

Do not operate the Water Heater before reading the user manual.

Please follow instructions in this manual to ensure personal safety and proper operation of this product. Always install, operate, inspect and maintain this product in accordance with all applicable standards. Please store this user manual carefully for any future reference.

**Warranty Card**

**Customer Copy to be retained by the Customer**

Invoice Number: \_\_\_\_\_ Dated: \_\_\_\_\_

Unit Serial Number: \_\_\_\_\_

Model: \_\_\_\_\_ Capacity: \_\_\_\_\_

Customer's Name and Address: \_\_\_\_\_

\_\_\_\_\_

Ph: \_\_\_\_\_ Mobile: \_\_\_\_\_ E-mail: \_\_\_\_\_

Dealer's Stamp and Signature

[Empty box for Dealer's Stamp and Signature]

**Warranty Card**

**Company Copy to be sent back to the Company**

Invoice Number: \_\_\_\_\_ Dated: \_\_\_\_\_

Unit Serial Number: \_\_\_\_\_

Model: \_\_\_\_\_ Capacity: \_\_\_\_\_

Customer's Name and Address: \_\_\_\_\_

\_\_\_\_\_

Ph: \_\_\_\_\_ Mobile: \_\_\_\_\_ E-mail: \_\_\_\_\_

Dealer's Stamp and Signature

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## Service and Maintenance

### For Service needs:

Please contact our A. O. Smith  
Customer Care No. : 1800-103-2468/1860-500-2468.  
SMS us : +91 99410 32468  
E-mail us : aosmithcs@aosmithindia.com

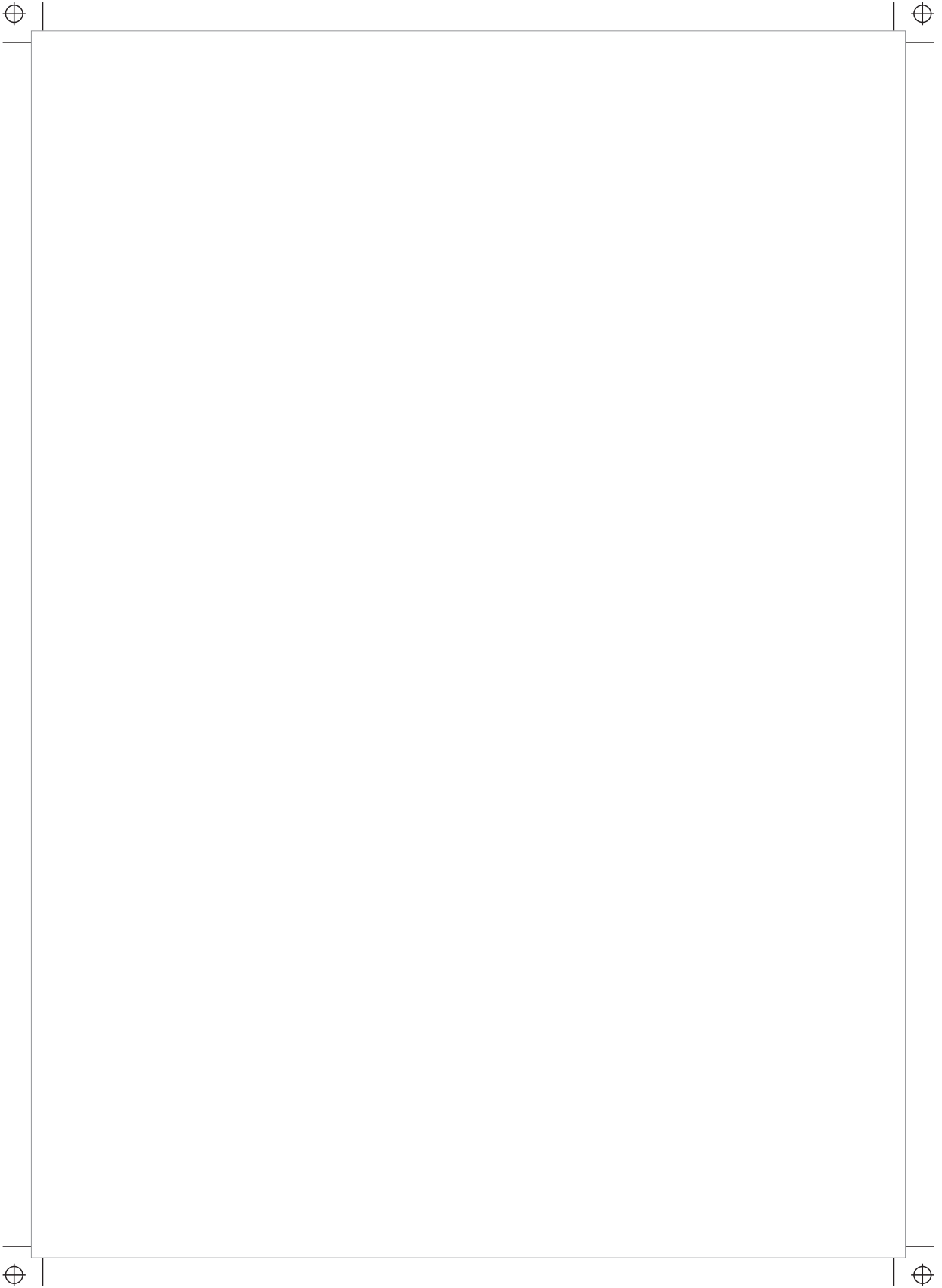
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## Registered Office

A. O. Smith India Water Products Private Limited  
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Plot 300, Phase - II, KIADB Industrial Area, Harohalli, Kanakapura Taluk,  
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Part No.: 331319-000\_R2 Date: 23-02-2017

**Manufactured by A. O. Smith India Water Products Private Limited**

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