#### struction Literature

#### On Receip

It is our policy to promote safe delivery of all orders. This product shipment has been thoroughly checked, packed and quality certified before leaving our factory.

If any of the goods called for on the bill of lading or express receipt are damaged or the quantity is short, do not accept them until the freight or express delivery agent makes an appropriate notation on your freight bill or receipt.

#### Concealed Loss or Damage

When a shipment has been delivered to you in apparent good condition, but upon opening the packaging if any loss or damage has taken place while in transit, inform the carrier's agent / A. O. Smith representative immediately.

This manual is a guide to good practice for operating and periodic maintenance of the A.O. Smith Z1 Water Purifier.

This does not contain the full servicing procedures necessary for continued successful operation of this product. The services of A. O. Smith Company Authorised Service Technician must be employed periodically on the same.

Do not operate before reading manual supplied with this product.

Please follow instructions in this manual to ensure personal safety and proper operation of this product. A. O. Smith assumes no liability for installation or servicing performed by any unauthorised personnel. Always install, operate, inspect and maintain this product in accordance with all applicable standards. Please store this user manual carefully for any future reference.

As a safety feature, to prevent hot water from being dispensed accidentally and possibly harming a child, this button is used to unlock the hot water faucet.

This purifier is capable of dispensing warm water ( $45^{\circ}$ C) and hot water ( $80^{\circ}$ C) as per customer desire. This button is used to heat the water inside the hot water tank of the

Note: Call A. O. Smith Customer Care Centre if you notice any Error codes (Refer page

This indicates the temperature of water inside the hot water tank and displays the Error codes in case of fault in the Water Purifier.

unit will not function until all filters are replaced. SCPA change indicator keeps blinking continuously with the buzzer beeping for 10 times very time the system is switched ON. The unit will not function until all filters

When filters life reaches its end, this indicator will start to blink continuously and the

SCPA change indicator glows when 10% life is remaining, indicating that it is time to replace all filters.

times every time the system is switched ON. The unit will not function until UV lamp

Front Side Size: 420 mm (W) x 297 mm (H)

UV change indicator keeps blinking continuously with the buzzer beeping for 10

This indicates that except UV lamp all filters (Pre-filter, Fine Sediment filter, Carbon

Child Lock Button

Nater Heating Button

.pesseider eine

SCPA change indicator

. s replaced.

Temperature indicator

block, and UF (Ultra Fine) filter) needs to be replaced.

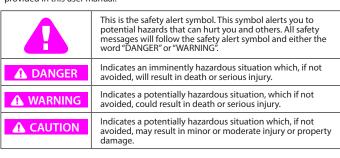
٣

Jannaer.

P

#### eral Instructions

Your safety and the safety of your loved ones is paramount to us. There are several safety related messages in this manual, which have been provided during various steps such as the installation, operation and maintenance of your A.O. Smith Z1 Water Purifier. These messages point out potential hazards and also educate on how to reduce any potential risks. Please always read and follow all safety messages as provided in this user manual.



#### IMPORTANT

These instructions have been written as a guide for the proper installation and operation of your Water Purifier. A. O. Smith will not accept any liability where these instructions have not been followed. However, for your safety and to avoid damage caused by improper installation, it is recommended that Water Purifier must be installed by an A.O. Smith Authorised Service Technician.

- Before proceeding with the installation instructions:
- 1. Inspect the Water Purifier and its component parts for possible damage. Do Not install or attempt to repair any damaged component parts. If you detect any damage in the Water Purifier, please contact the dealer where the Water Purifier was purchased or call A. O. Smith Customer Care Centre.
- Verify that the voltage being supplied corresponds to that which is marked on the Water Purifier manual.

When UV lamp life reaches its end, this indicator will start to blink continuously and the unit will not function until UV lamp is replaced. .eplace UV lamp. • UV change indicator glows when 10% life is remaining, indicating that it is time to

2

ς

This indicates that the VU lamp needs to be replaced. VV change indicator

This indicates that the UV lamp is ON and water purification process is in progress. VO VO indicator

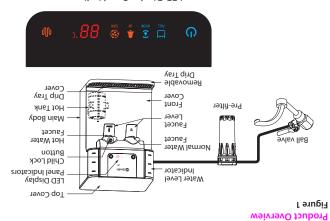
> This indicates that the Water Purifier tank is full. Tank full indicator 📊

This button is used to switch ON/OFF the Water Purifier.

Power button ( )

#### and a second sec

Note: The Pre-filter and the Ball valve comes along with the product as standard LED Display Panel Indicators



A. O. Smith enjoys a rich history of achievements. A glimpse at our 144-years history reveals numerous engineering and technical achievements.

## HEATER INDUSTRY







ricrobial cells and cysts. In the final stage water is passed through Ultra fine filter where it removes deactivated Stage 5 – UF (Ultra fine) filter by eliminating water-borne disease causing micro-organisms like bacteria and virus making it healthy for drinking. qmal VU – 4 spat2 Stage 3 – Carbon block Stage 2 – Fine Sediment filter The Pre-filter is used to remove physical contaminants such as dirt, dust, soil particles, turbidity present in the water. This improves the life of the Fine Sediment filter. Stage 1 – Pre-filter which is stored in the inbuilt storage tank. UV is a proven disinfection technology used in water purification which delivers micro-biologically safe water. The germicidal lamp inside the UV emits ultraviolet energy that has the capacity to alter the nucleic acid (DNM) of viruses, bacteris and cysts or they cannot reproduce and are thereby considered inactivated. The A. O. Smith Z I Water Purifier incorporating UV purification technology produces germ-free potable water for dinking. Purification technology produces germ-free potable water for dinking. Purified water is collected for drinking in a storage tank.

In this stage water is passed through UV housing wherein UV rays disinfects the water

adsorbs bad taste and odour causing organic compounds from water.

The Carbon block with high adsorption capacity reduces harmful chemicals including pesticides, volatile organic compounds, residual chlorine etc. from water. It also

The Fine Sediment filter is used to remove finer physical contraminants present in the water. This improves life of the Carbon block.

is passed through the various stages and progressively filtered to get purified water

A. O. Smith Z1 Water Purifier has 5 stages of purification system, wherein the water

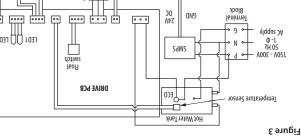
does the A. O. Smith Z1 Water Purifier work?

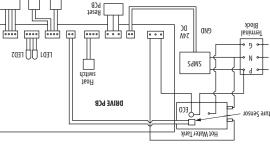


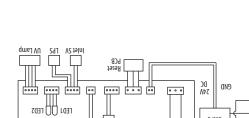
ntroduction

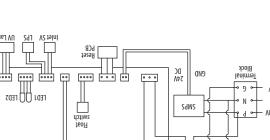
Red Line Mark are for Folding. Not to be Printed

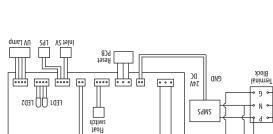
## margaid lasitroelE

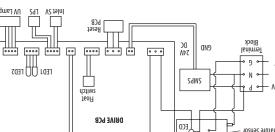






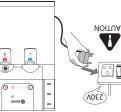






NOITUAD T ₽ ərugi7





9 ərubi7

(Refer <mark>page</mark>

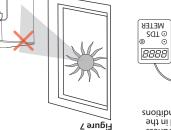
Power plug must be used with a 230 V outlet. It is recommended to connect the product to the power supply only with the plug that is provided with the purg with wet hands to arouch power plug with wet hands to avoid electrical shock.

Product should be installed only by A. O. Smith Company Authorised Service Technician. Do not open the purifier for cleaning the filters/UV lamp\* or for any part replacements. This must be done part replacements. This must be done Service Technician.

Even though this product is designed keeping highest safety standards in mind, there are certain Do's and Dont's which need to be followed while using this product. Electrical Safety

רigure 5

snoituesary Precautions





















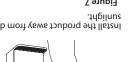




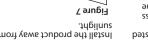








Install the product away from direct sunlight.

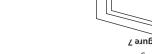












T











Less/No purified water.

.91261 Stew ni 90061

**pritoohselduo** 

product Recommended input Feed water quality for the optimum performance of your

None of the above.

٥١

Check if either UV change or SCPA change is red.

Check whether tap/ball valve is closed.

Check whether there is water supply in the tap.

clogged or damaged.

Filters/UV lamp may be

Valieup natew water quality

Has the purified water been stored in the tank for long time?

Your A.O. Smith Z1 Water Purifier may not function at its desired capability if used incorrectly. This may not necessarily mean that the product is faulty. For instances like these, please follow the steps given below to troubleshoot the problem without the help from a certified technician. If the problem still persists, please call Customer Care Centre immediately.

\*Do not open UV housing as UV rays will be harmful to the human beings. This must be done only by A. O. Smith Company Authorised Service Technician.

DNINAAW 🕰

require replacement

Yem qmel VU\zrstlif

(s)əsneD əldisso

;pəbueyo

Decreased flow of purified Check whether the tap/ water. ball valve is closed.

-entre. Call Customer Care

lamp/filters.

VU to Insmerselds' tot Call Customer Care Centre

.9vlev lled/qet 9dt n9qO

lf not, take the help of a plumber to set it right.

Call Customer Care Centre for filters/UV lamp replacement.

.9vlev lled/qet 9ht n9qO

Call Customer Care Centre for filters/UV lamp replacement.

Drain the stored water from the storage tank through faucet.

Call Customer Care

.entre.

uomio

| Feed water temperature         | 5°C to 45°C     |  |  |  |
|--------------------------------|-----------------|--|--|--|
| Feed water pressure            | 5 psi to 30 psi |  |  |  |
| Iron                           | (.xsm) mqq £.0  |  |  |  |
| Turbidity                      | UTN 2 of qU     |  |  |  |
| Total hardness                 | Ub to 120 ppm   |  |  |  |
| (201) sbilo2 bevlossiD lstoT   | Ub to 200 ppm   |  |  |  |
| Parameter                      | Limits          |  |  |  |
| Recommended Feed Water Quality |                 |  |  |  |

| Feed water temperature       | 5°C to 45°C     |  |  |  |
|------------------------------|-----------------|--|--|--|
| Feed water pressure          | 5 psi to 30 psi |  |  |  |
| Iron                         | (.xem) mqq £.0  |  |  |  |
| Turbidity                    | UTN 2 of qU     |  |  |  |
| zsenbred letoT               | mqq 021 ot qU   |  |  |  |
| (SOT) sbilo2 b9vlozziO l6toT | mqq 00S of qU   |  |  |  |
| Parameter                    | Limits          |  |  |  |
|                              |                 |  |  |  |

| Feed water temperature       | 5°C to 45°C     |  |
|------------------------------|-----------------|--|
| Feed water pressure          | 5 psi to 30 psi |  |
| Iron                         | (.xɛm) mqq £.0  |  |
| Turbidity                    | UTN 2 of qU     |  |
| zsenbred letoT               | mqq 021 ot qU   |  |
| (20T) sbilo2 bevlossiO lstoT | mqq 002 of qU   |  |
| Parameter                    | Limits          |  |
|                              |                 |  |

| L |  |                        |        |
|---|--|------------------------|--------|
|   | 150 – 300 VAC, 50 Hz   |                        |        |
|   | Food safe, non-toxic, engineering grade<br>plastics                                      |                        |        |
| ſ | Pre-filter + Fine Sediment filter + Carbon block<br>+ UV lamp + UF (Ultra Fine) filter . |                        |        |
| ľ | ην Τεςhnology  | Feed water temperature | 5°C to |
| ┝ | 0.8 litres (approx.)   | Feed water pressure    | isq ट  |
| ļ |  | Iron                   | lq £.0 |
|   | 9.2 litres (approx.)   | (upiqipi               | on do  |
| ſ | זי.70 kgs (approx.)  | Turbidity              | ot qU  |
| ┝ | (xoudde) s6x co.v  | zeral hardness         | ot qU  |

Note: Call Customer Care No. 1800-103-2468/1860-500-2468.

Internal PCB error.

.b9qqoft n99d van viopped.

.beddors need son yrddus

.b9qqofs n99d sed ylqqua

8

seconds and hot water seconds and hot water

Buzzer beeps for 10 seconds and hot water

seconds and hot water

Buzzer beeps for 10

Centre.

Centre.

Centre.

Centre.

Call Customer Care

Call Customer Care

Sall Customer Care

Sall Customer Care

\* If input pressure exceeds 30 psi, a pressure reducing valve needs to be installed at the feed line. If the pressure is lower than 5 psi, a booster pump needs to be installed. Ensure you buy them from A. O. Smith Company Authorised Service Technician.

2°24 of 2°2

2°5 ± 3°6 2°2±5°08

2°2 ± 5°2

STIGW 11

sttsW 85

5 psi to 30 psi

7.65 kgs (approx.)

rS dtim2 .0 .A

6

mm 825 x mm 985 x mm 284

24V 052 @ 236 VAC

Input water temperature

Hot water temperature

Warm water temperature UV lamp Power Rating

905156 Sering element wattage

Material of construction for plastic parts

5 Stage Purifying Technology

Storage tank capacity (Hot tank)

(W x Q x H) snoisnemid four of the second se

snoitsoffical Specifications

Purification technology

Storage tank capacity

Gross Weight

Jdet Weight

lebol

Pressure Rating\*

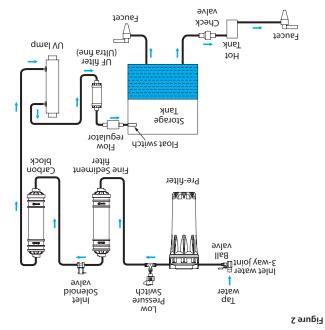
apeiloV iuqni

Power rating (Max)

ետergency cut out temperature

۶ł

## Water flow



## L

|   |  | AqJ2   |
|---|--|--|
| Switch OFF the Water<br>Purifier and call Customer<br>Care Centre for filters<br>replacement. | SPPA change alarm is<br>triggered indicating that<br>the filters need to be<br>replaced and the water<br>vapped.                 | suzzer beeps for 10 times<br>nd SCPA change LED<br>Ninks continuously. |
| Call Customer Care Centre<br>for filters replacement.   | SCPA change indicator<br>glows when 10% life is<br>remaining indicating that<br>it is time to replace filters.                   | CPA change LED glows.  |
| Switch OFF the Water<br>Purifier and call Customer<br>Care Centre for UV lamp<br>replacement. | UV change alarm is<br>triggered indicating that<br>the UV lamp needs to be<br>replaced and the water<br>supply has been stopped. | uzzer beeps for 10 times<br>nd UV change LED blinks<br>Linunuity.      |
| Call Customer Care Centre<br>for UV lamp replacement.   | UV change indicator<br>glows when 10% life is<br>remaining indicating that<br>it is time to replace UV<br>lamp.                  | V change LED glows.  |
| Switch OFF the Water<br>Purifier and call Customer<br>Care Centre.                            | Low pressure alarm is<br>triggered indicating that<br>the system input water<br>pressure is not in the<br>required range.        | uzzer beeps for 10 times<br>nd power LED blinks<br>Untinuously.        |
| Switch OFF the Water<br>Purifier and call Customer<br>Care Centre.                            | UV lamp failure alarm is<br>triggered indicating that<br>the UV lamp is open and<br>the water supply has been<br>stopped.        | uzzer beeps and UV ON<br>ED blinks continuously.<br>UV 0N              |
| Switch OFF the Water<br>Purifier and call Customer<br>Care Centre.                            | msle avlav alve alarm<br>is triggered indicating<br>that the solenoid valve<br>short.  | uzzer beeps and tank<br>uil and power LED blinks<br>Drinuously.        |
| Call Customer Care<br>Centre.   | Fault in check valve.  |  |
| Wait until the storage tank<br>gets filled.   | Check whether the<br>storage tank is full.   | o hot water.   |
| Solution  | (s)əsusƏ əldissoq  | roblems  |

ll

E4 (EEPROM error).

23

## Front Side Size: 420 mm (W) x 297 mm (H)

**Operation Guide** 

1. Turn ON the water connection

ON

through the ball valve

To dispense normal water

normal water faucet lever.

1. To dispense normal water from the

storage tank, push and hold the

@Smith Zi

How to use

Figure 1

Figure 3

### Frequently asked questions (FAQ)s

water dispensing. It is designed for the ease of taking a glass of water in the middle U Water Purifier with night assist technology along with light at the point of 5 What is night assist?

Pre-filter + Fine Sediment filter + Carbon block + UV lamp + UF (Ultra Fine) filter. Are doint a stage with an additional stage of purification which are 2. How many stages A. O. Smith Z1 Water Purifier has? And what are the stages?

and re-arranges their DNA / RNA ensuring inability to function and reproduce. free water. The Ultraviolet energy attacks the genetic code of the micro-organism Ultraviolet (VV) is a proven purification method uses VV rays to ensure bacteria-

#### fnoitazilisets (VU) teloivastlU si tedW.f

This Page is intentionally left blank

.lutmred has higher hardness, you would see slight turbidity in your hot water. This is not

A. O. Smith Z1 Water Purifier has alerts to change the Pre-filter, Fine Sediment filter,

9. What all alerts do A. O. Smith Z1 Water Purifier has?

with TDS less than 200 ppm and hardness less than 120 ppm. If the feed water

A. O. Smith Z1 Water Purifier is recommended to be installed in municipality water

8.50metimes water coming out of the Hot Faucet is not very clear? Why is so?

bloduct. Yes, A. O. Smith Z1 Water Purifier comes with a Pre-filter which is part of the

4. What is child lock protection?

Seart fi sl Shaftf-ery eved fi seoU.V

pressing for 3 seconds the water heating button.

Carbon block, UF (Ultra Fine) filter, UV ON and UV change.

No, it gives normal water and hot water at 2 temperature choices 45°C and 80°C.

or night. It also keeps your kitchen beautituliy liluminated.

S.Does it give cold water?

water spillage when you don't intend to take hot water. of safety for you and your loved ones. It is designed to ensures protection from hot UV Water Purifier with child lock feature inbuilt to meet the international standards

Yes, there are 2 temperature choices which are 45°C at one press and 80°C upon 6.Can we set the hot water temperature?

.poinoitoning stops functioning. is at 90%. When the filter/UV lamp life consumption is at 100%, the Water Purifier The first notification is indicated when the consumption of the filter/UV lamp life 10. When does the A. O. Smith Z1 Water Purifier indicate a filter/UV lamp change?

2 S

\* Product colour and image may vary from the actual product Part No. : 335311-009\_A Date: 05-12-2018

Filter

optimal performance of the purifier.

Authorised Service Technician. Use

ynsqmo dtim S. O. A yd ylno enob ed

Replace filters regularly according to

the replacement indications. This must

A. U. Smith genuine accessories only, for

0 լ әյոնլ լ

Manufactured by A. O. Smith India Water Products Private Limited Plot 300, Phase - II, KIADB Industrial Area, Harohalli, Kanakapura Taluk, Ramanagara District, Karnataka – 562 112, India. Customer Care No. 1800-103-2468/1860-500-2468 • Website: www.aosmithindia.com CIN: U31909KA2006PTC040282

CERTIFIED

**ISO** 9001:2015 AC Smith India's most trusted

HEATER INDUSTRY A. O. Smith has established itself as a company that can make a difference. It has brought international quality standards to India's water heater industry. The company came to India in 2008, with a revolutionary range of water heaters. It has raised customer expectations, and shown the industry how to meet them. The company now enters the water purifier industry, an industry poised and ready for change. You can look forward to a lot of excitement ahead.

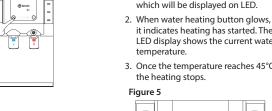
World's No. 1

# CHANGING THE LOOK AND THE OUTLOOK OF THE WATER

A. O. Smith enjoys a rich history of achievements. A glimpse at our 144-years history reveals numerous engineering and technical achievements.

**OVER A CENTURY OF INNOVATION** 





2. Switch ON the power supply and

Figure 2

Figure 4

press the power button of the purifier.

 $(\Box)$ 

continuously, lift up the normal water

faucet lever for the continuous water

flow. To stop the water flow, pull down

@Smith

0 ..... 0 

the normal water faucet lever.

2. To dispense normal water



Setting to Warm/Hot water temperature.

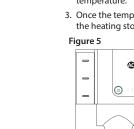
once. This will set temperature to 45°C

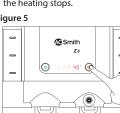
Setting to warm water temperature (45°C)

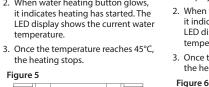
1. Press the water heating button M

which will be displayed on LED.

and hot water (80°C).







This purifier is capable of dispensing at two temperature choices warm water (45°C)

## Setting to hot water temperature (80°C)

1. Press and hold the water heating button ŊŊ for 3 seconds. This will set temperature to 80°C which will be

displayed on LED.

2. When water heating button glows,

it indicates heating has started. The

temperature.

the heating stops.

LED display shows the current water

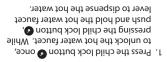
🐼 Smith

0

=

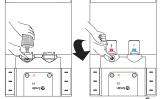
3. Once the temperature reaches 80°C,





To dispense hot water

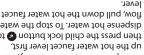
∠ anbi-

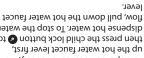




up the hot water faucet lever first,

flow, pull down the hot water faucet dispense hot water. To stop the water then press the child lock button 🔊 to





2. To dispense water continuously, lift





rigure 9 clean the purifier. alcohol, etc. but use a soft, dry cloth to with benzene, pesticides, thinner, Do not splash water directly or clean



 Discard the first cycle of pure water, before you start using it for consumption. in the bath unsupervised. death from scalds. Do not leave a child or an infirm person

temperatures over 52°C can cause severe burns instantly or

Hot water is dangerous, especially for the young children,

:910M



purifier for more than 2 days.

to control the temperature of your hot water. Water

aged or the disabled. The Water Heater allows you

ИЗОИАСЯ 🕰

have drained two tank full of water. To drain water completely from the purifier, use only the hot water faucet. Drain till you How to drain water from storage tank

• Make sure to discard the water from the storage tank if you have not used the

**Operation** Guide

3



















EXPERT SERVICE



**Water Purifier** 

**Z**1

## Product Warranty

workmanship and material subject to the following terms and conditions: this Water Purifier ("product") against the defects arising from faulty design, A. O. Smith India Water Products Private Limited ("A. O. Smith or Company") warrants

All electrical, functional parts and UV lamp are warranted for one (1) year from the date of original purchase. UV lamp will be covered for any material damage and the of original purchase.

malfunctioning, if TDS < 200 ppm and Hardness < 120 ppm.

give the Company or its representative adequate opportunity to inspect, fest and rectify. Lustomer shall handover the product, if necesary, with the Company office/ 2. The customer shall notify the Company promptly about any defects noticed and

3. The customer shall notify the company if UV change or SCPA change indicator glows. The UV change indicator glows indicating that the UV shapp needs to be replaced. Authorised service provider along with invoice in the city where it was purchased.

The SCPA change indicator glows indicating that all filters (Pre-filter, Fine Sediment filter, Carbon block, and UF (Ultra Fine) filter) needs to be replaced.

4. The Company or its representative will be entitled to retain any defective parts

maintenance. It excludes defects occurring due to abuse, faulty care, maintenance, aetects which occur under conditions of normal operations, under proper usage and 5. The Company's liability under the warranty will be limited only to the product and its replaced under warranty on free of charge basis.

repair or alteration to the product or to its parts by unauthorised personnel.

warranty term. However, repaired part(s) will be warranted for the remaining period of original 6.The Company's liability under this warranty shall be limited to the first purchaser/ end user and will not apply to subsequent sale by original purchaser/end user.

stamped warranty card at the time of any repair work being done by authorised  $\lambda$  . It is mandatory to provide the original bill/invoice copy along with duly

original purchase. manufacturing warranty as per the product serial number will be used as date of with the Company records will be used to determine the date of original purchase and will be treated as final. If details are not found from the Company records, representative. Date of original purchase is determined by the date of the original pull/invoice copy. However, if invoice/bill is not found with customer, customer data

Smith shall not be responsible to complete the said services within any specified parts under warranty within reasonable time, it is expressly made clear that A. O. 8. While A. O. Smith will make reasonable efforts to carry out repairs/replacement of

A. O. Smith's prevailing depreciation rules will be binding on customer to accept as eht, eldelieve pried for any unforeseen circumstances, and spares are not being available, the period of time.

## Expert Company Service - Power of 1

before 4 p.m. only. Different models have different service delivery levels.

natural calamities, any political and regional regulations. 5. Power of 1 valid service is applicable for calls registered at A. O. Smith Call Centre Class cities, e.g. Delhi and NCR, Bengaluru, Hyderabad, Kolkata, Pune, Goa, Cochin, Chennai, Chandigarh and Ahmedabad. 2. Service level mentioned for particular models are applicable for metros and Y

3. Service level deliverables are valid up to city municipal limit only.
4. Service level may differ in case of public holidays and unavoidable conditions due to



۱l

retained by the Customer Warrant Dated

Invoice Number:

Customer Copy to be

Unit Serial Number

Custor Name and Addr

Capacity

Dealer Stamp and Signature Ph:

Mobile:

E-mail

and other foreign objects (like insects, cockroaches, ants and other pests), as any

If product is repaired by unauthorised personnel and usage of non recommended

defective part(s) or replacing the same and ascertaining the presence of above circumstances, the decision of A. O. Smith shall be final. In any such event, A. O. Smith will usubmit a prior estimate for approval or bill for the work to be carried out at the rate prevailing at that time.

If failure or damage due to plumbing or other arrangements like, usage of
pressure pump, extension of power supply board, non-compatible power socket
etc. connected to product. With regard to repairing the existing worn-outy
etc.

If defect or fault is caused or occurred due to improper installation by the customer or not installed as per A. O. Arim? to the secified in product user manual.

15. Warranty does not cover to any accessories provided by dealer or purchased by

14. A. O. Smith reserves the right to make design and product changes or change the specification at anytime without any obligation to prospective buyers or the specification.

13. The customer will have no claim under this warranty in respect of any personal injury, sickness, illness, death, property damage or consequential damages, arised either directly or indirectly due to utilisation of product.

or any other cause or circumstance of whatsoever nature beyond the control of A.

12. Notwithstanding anything contained in this warranty terms, the Company shall not be liable in case of failure to provide services under this warranty in case of any force majeure event, i.e., due or attributable to any act of God, orders, restrictions or regulation of Government, Central or State, war working conditions, hostilities, riots, civil commotion, strike, lockout, labour trouble, explosion, insects, rodents riots, civil commotion, strike, lockout, labour trouble, explosion, insects, rodents and the service or interpret or insects, rodents

nearby services network location, Company shall not be responsible for providing

In an index index in both of the product with one having a similar character, the capacity standard, A. C. Smith will replace the product with one having a similar capacity and input. In these instances, the customer will have the option of paying the difference between what was paid for the original model and the new model with the additional features, or receiving a refund of the portion of the purchase price on a pro-rate basis allocable to the unexpired portion of the warranty. Company's decision will be final on repair, replacement or refund as aforesid and Clause 11 decision will be final on repair, replacement or refund as aforesid and Clause 11 decision will be final on on the supervision of the supervision of the market decision will be final on the custom decision will be final decision decision will be the decision decision will be

10. If an identical model is no longer available due to a change in law, regulation, or

11. Warranty is valid within Company Service Network coverage only. In case the customer needs to bring the product to customer needs to bring the product to service and a non-coverage area, customer needs to bring the product to the service s

It is recommended to keep the surroundings of the Water Purifier free from dust

If product is used for commercial purpose.

If the input water emits pungent smell.

If damage is caused by pest infestation.

If product serial number is missing or altered.

If the input water is discoloured.

. Consumable parts such as filters.

16. Warranty does not cover;

Jamoisus

• Plastic, cosmetic parts and exterior finish.

ervices to non-service network area.

motsup and no pribrid bna

commercial solution in lieu of repairs.

customers or owners of products previously sold.

parts or consumables.

Invoice Model Unit Serial Dealer's Company Copy to be ler's Nur Stamp Number and and Signature sent back to the Company Addr Mobile Capacity Dated -mail: · 泽

.(nel9 State Allead of Physics of Physics on PHCP (Product Health Care Plan).

6

pay for the same as per the Company's prevailing price list. to replace or repair detective components or parts, the customer shall be required to 4.If, during such service, it is necessary for the Company or Authorised service provider

porne by the customer directly. 3.In case of product repair after warranty by Authorised service provider, all expenses of transporting the goods to and from the Authorised service provider shall be proven by any authors and insertion

Contract after contract after contract the Service Contract, customer has the option of calling our Authorised service provider and get A. O. Smith Water Purifier unit service on sciential basis is, by paying the Labour Cost and Sperse needed to will be rerudered by the Company in towns or places where the Company has its will be rendered by the Company in towns or places where the Company has its by the provident of the prevailing our provident and service providents. A service of service of service of the prevailing the Labour Service company is the prevailing of the provident of the prevailing the service of the prevailing company releas. Such service will be rendered by the Company in towns or places where the Company has its different to the service of service of service service of the prevailent of the prevailent of the prevailent of the prevailent of the company in the service of the prevailent of the prevaile

J. The customer may be offered a yearly Service Contract (PHCP\*\*) at the prevailing Company rates and terms.

Refer rate card www.aos.white in the second seco

20. Calls which are site related to e.g. plumbing, tap leakage, electricity (within warranty period), etc. which is not related to do with product functionality, will be charged to customer as per rate card\*.

- 19. The warranty is issued at Bangalore, and courts at Bangalore shall have exclusive jurisdiction over matters covered or flowing from this warranty.
- BASED ON CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY. RISING AT A WALL NOT EXCEED THE PURCHAS PRICE PRICE PURCHAS
- 18. NOTWITHSTRNDING ANYTHING ELSE TO THE CONTRARY, THIS IS CUSTOMERS SOLE other warranties and remedies to the extent permissible under
- 17. All implied warranties and conditions under law, trade, custom or otherwise are
- .varranty.

- AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES INCLUDING A WARRANTY OF MERCHANTRBILITY OR FITNESS FOR PARTICULAR PURPOSE ARE EXPRESSLY INSCLAINED, A. O. SMITH SHALL NOT BE LIBBLE FOR ANY CONSEQUENTIAL, INCLEATAL, SPECIAL, PUNITYPY OR OTHER INDIRECT DAMAGES, TOTAL LIBBLILTY INCLEATAL, SPECIAL, PUNITYPY OR OTHER INDIRECT DAMAGES, TOTAL LIBBLILTY
- excluded and the warranty and remedies as provided herein-above are in lieu of all
- damage occurring due to the ingress of these foreign objects will not be covered

Ph

#### Frequently asked questions (FAQ)s

UV lamp indicator will start to glow. On 100% filter/UV lamp life consumption, the glowing will be replaced with blinking of the respective indicator. On the first intimation when the filter/UV lamp life is at 90% the respective filter / ?1. What is the nature of indication for the change in filter / UV lamp?

- 3) Change of UV lamp 4) Change of SCPA (Pre-filter, Fine Sediment filter, Carbon Digital display in A. O. Smith Z1 Water Purifier indicates 1) Tank full 2) UV ON 12. What is the digital display in A. O. Smith Z1 Water Purifier?
- Yes, A. O. Smith Z1 Water Purifier can be mounted on the wall or can be placed on 33. Can A. O. Smith Z1 Water Purifier be mounted on the wall and can it be table top? block and UF (Ultra Fine) filter).
- 14. Does it have colour options? ne counter.

No, A. O. Smith Z1 Water Purifier comes in one standard colour.

9

uoitoibeinu

jurisdiction over all matters arising out of any disputes in relation to the product. The courts of competent jurisdiction at Kanakapura, Karnataka shall have exclusive